

## About CSA

CSA uses a wraparound\* model to support the youth and family to be successful in the home or community setting. We use a family-centered approach, and our services are culturally sensitive. Working together, we develop and define individualized goals for each family, while engaging the family's natural and external support systems.

### \* Wraparound

Wraparound is a process used to create, put in place, and monitor an individualized plan created to address the needs of a youth and family. Wraparound puts the family at the center of the planning process. It builds a team around the family's vision for the child's future and builds on the strengths of the youth, family, team, and community.

### Contact us at:

**978.922.0025 P**

**978.922.0098 F**

## About Lahey Health Behavioral Services

We provide a range of outpatient, inpatient and residential care, including mental health clinics; addiction treatment; family services; mobile crisis teams; psychiatric treatment and school-based programs for children and teens.

**We serve communities in Greater Boston, the North Shore and the Merrimack Valley, Massachusetts.**

Zero Centennial Drive  
Peabody, MA 01960  
978.968.1700 P



Scan with smart phone to access our website.


**NebHealth.org**



# Community Service Agency (CSA)

of Cape Ann / Salem





## Community Service Agency (CSA) of Cape Ann/Salem

**The CSA works with families who have one or more children with a serious emotional, behavioral, and or mental health challenge. We assist families to coordinate and access services on behalf of their child and family.**

### **Who we serve**

We serve children (under 21) from the following towns and cities: Beverly, Danvers, Essex, Gloucester, Hamilton, Manchester, Marblehead, Middleton, Peabody, Rockport, Salem, and Wenham.

We can accept referrals from outside of these areas, depending on family request. CSA referrals can be made by families, community providers or schools.

### **Who can be referred?**

CSA serves families and children who are enrolled members of MassHealth or eligible to be enrolled in MassHealth Standard or CommonHealth.

The child currently has or had a diagnosable mental, behavioral, or emotional disorder.

The disorder significantly interferes with how the youth functions in family, school or community settings and activities.

The child's emotional difficulty is not solely the result of autism or a developmental disorder.

The family has been informed about how the program works and is willing to participate in the CSA voluntarily.

### **Our Services**

An individualized plan and set of goals for each family

Training and coaching for the parent/caregiver on how to navigate the child-serving systems

Identification of available services and supports in the community

Help with developing connections with self-help or support groups.

Support and coaching for parents

As assessment of the families' strengths and needs specific to the challenges of the youth being served.

**Our caring, competent staff are here to help. How can we help you?**

**To learn more about the Community Service Agency (CSA) of Cape Ann/Salem, call us at:**

**978.922.0025 P**